

**Government of West Bengal
Planning & Statistics Department
Joint Administrative Building,
HC-7, Sector III, Salt Lake, Kolkata 700106**

Memo No.20/DS/PS/2023

Dated: 5th December, 2023

In December 2020, the Government of West Bengal launched an innovative administrative initiative "Duare Sarkar – Government at your Doorstep" along with its sub-programme "Paray Samadhan" with the objective of taking identified welfare-oriented, citizen centric schemes of the state government to the doorsteps of citizens so that all eligible persons could be covered. With the selection of schemes in the social sector, especially for food security, poverty eradication, health, education, social security, social justice, gender empowerment etc. Duare Sarkar has effectively become a vehicle for accelerating the achievement of Agenda 2030 for Sustainable Development (UNSDGs) by the State.

The disruptive nature of Duare Sarkar, continuous innovation and adaptation in its implementation, immense and meaningful community engagement and participation to ensure no one is left behind, have become its hallmarks.

Over seven successful editions of Duare Sarkar, the number of schemes under which services are delivered under its umbrella has rapidly risen from 12 to 35. To reach marginalised sections of the society, as well as those living in difficult to access terrain, apart from the conventional/stationary camps, mobile outreach camps are also organised. The number of outreach camps that have been organised has surpassed 3.66 Lakhs and more than 8.1 Crore services have already been delivered.

The outreach camps under Duare Sarkar have also evolved into the government's frontal grassroots information centres empowering citizens to get information and details of all schemes and their entitlements.

Now, the State Government, in public interest, will hold the 8th edition of Duare Sarkar and Paray Samadhan as per the schedule given below:

Details of Programme	Dates*
Outreach camps for receipt of applications from citizens for inclusion in different schemes offered. Applications under Paray Samadhan will also be received.	15 th to 30 th December, 2023
Delivery of Services	2 nd – 31 st January, 2024

*No outreach camps will be held on Sundays or public holidays unless the local administration feels there is a requirement for covering specific areas under their jurisdiction.

The entitlements / schemes under which services will be delivered during this campaign period and the nodal departments responsible for the same, are given in the following table:

Sl No.	Name of Schemes/Services	Nodal Department
1	Khadya Sathi	Food & Supplies
2	Swasthya Sathi	Health & Family Welfare
3	Disability Certificates	
4	Caste Certificates	Backward Classes Welfare
5	Taposhili Bandhu	
6	Medhashree	
7	Sikhashree	Tribal Development
8	Jai Johar	
9	Kanyashree	Women & Child Development and Social Welfare
10	Rupashree	
11	Manabik	
12	Lakshmir Bhandar	
13	Widow Pension	
14	Old Age Pension	Agriculture
15	Krishak Bandhu	
16	KCC (Agriculture)	
17	Agriculture Infrastructure Fund – receipt, process & issue of sanctions against individual applications	
18	Registration and approval of financial assistance for Drip & Sprinkler irrigation under Bangla Krishi Sech Yojana (BKSY)	Minority Affairs & Madrasah Education
19	Aikyashree	
20	Student credit card	Higher education
21	Banking related including opening of Bank accounts & linking of bank accounts	Finance
22	AADHAAR related services	Home & Hill Affairs
23	Mutation of agricultural land and minor correction of land records	Land & Land reforms
24	Patta applications	
25	Bina Mulya Samajik Suraksha Yojana	Labour
26	Registration of Migrant Workers	
27	Matsyajeebi credit card	Fisheries
28	Registration of Fishermen	
29	KCC (ARD)	Animal Resources Development
30	Artisan/ Weaver Registration	Micro, Small and Medium Enterprises
31	Registration on "Udhyam" Portal	
32	Bhabhishyat Credit Card	
33	SHG Credit linkage	Panchayats & Rural Development
34	Electricity Waiver	Power Department
35	Electricity New Connections	
36	Mission for integrated Development of Horticulture (MIDH)/ Rastriya Krishi Vikash Yojana (RKVY) – Receipt and processing of applications.	Food Processing & Horticulture

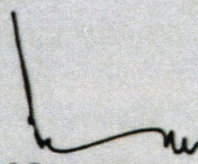
Additionally, all departments will use the platform of Duare Sarkar Outreach Camps for citizen-engagement through awareness generation / IEC campaign (public service announcements) regarding their concerned sector and to popularise various initiatives and schemes that are being undertaken / implemented by them.

Health camps for different types of check-ups including hypertension, diabetes, vision, thalassaemia screening, blood donation etc. will be organised by the Health & Family Welfare Department. The Technical Education, Training and Skill Development Department will use the Duare Sarkar platform to popularise its "Amar Karma Disha" initiative. Legal Awareness camps etc. may also be held.

Any other activities that are beneficial to citizens may be taken up as well.

The entire government machinery, including vehicles, infrastructure, IT resources including computer systems and human resources, as deemed necessary will be deployed for ensuring the success of the campaign.

All concerned are to take necessary action accordingly.


Chief Secretary